# COMPANY PROFILE

2022-2023



**Multi-Cargo** Freight Services

Simplifying Imports and Exports

Multi-Cargo Freight Services (MCFS), Situated in Aquarius Building, First floor, Room 7, Haille Selasie Road, P.O.Box 260, Blantyre, Malawi info@multicargomw.com

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#### **About Us**

#### ABOUT MULTI-CARGO FREIGHT SERVICES

Located in Blantyre, our company is a business venture established to not only meet but also impress you with its unique capabilities, all while adhering to the regulations of Malawi. We specialize in and possess extensive experience in customs clearance services, catering to a diverse clientele, including small and medium-sized enterprises (SMEs), corporate entities, and non-governmental organizations (NGOs). Our commitment lies in offering a comprehensive range of services tailored to meet the specific needs of our clients' businesses and organizations



# **Message from the Managing Director**



#### **CHARLES KUNTEPA**

#### **CEO & CO-FOUNDER**

"Welcome to Multi-Cargo Freight Services, your trusted partner in multi-cargo freight solutions. With a commitment to reliability, efficiency, and customer satisfaction, we specialize in simplifying complex logistics. Our experienced team and cutting-edge technology ensure your cargo arrives on time, every time. Thank you for considering us for your shipping needs, and we look forward to serving you."



# **Our Mission**



To be a highly preferred provider of all customs clearing services

### **Our Vision**



We are to be the most reputable organization known for excellent service, responsiveness, happy, innovative staff members and satisfied customers.

# **Our Quality Objective**

- To make sure we specifically understand each customer's needs and requirements before we start doing the work and deliver of the services needed.
- To constantly provide cutting edge knowledge and information as per client's requirements, acceptance rational and international standards.
- Achieving customer satisfaction through the combined efforts of planning, resource management and delivery of services and feedback from our clients.

#### **Our Core Values**



#### **QUALITY**

We provide best quality services to all our customers.



#### **EFFICIENCY**

We make sure that our services are provided in time and with efficiency.



#### **CUSTOMER CARE**

We put customers at heart when doing our business.

#### **Our Services**

Our comprehensive range of quality and above standard services includes



Many prestigious services featured on our profile are just a fraction of what we offer. If something is not listed in our profile, please contact us. Our well-trained and competent staff handle clearing and transportation projects highly safely, most reliably, professionally knowledgeably.

#### **Our Customers**

Chaudhry Mahmood +265 994 003 025 SMI Health Care Limited P.O Box 51213 Limbe ca.mahood@yahoo.com Alexander Sengonga +265 993 384 770 Affordable Wholesale

Karim Mr. +265 996 284 005 Speedys Limited P. O. Box 5626 Limbe Dedza Diocese +265 885 012 495 Father Zuze

Magret Chimbaka +265 888 998 800 / 995 998 800 John Hopkins Research Project P.O. Box 1131 Blantyre

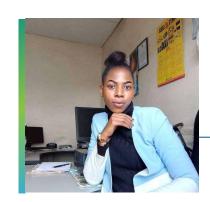
Chikwawa Diocese Father Isaac Jackson +265 888 292 639



# **Our Team**



CHARLES KANTUPA
MANAGING DIRECTOR

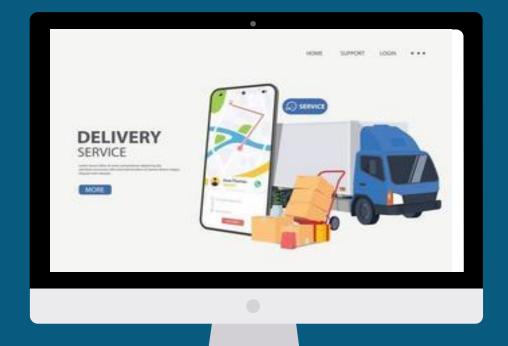


CHIFUNDO SIMU
MARKETING MANAGER



JOY LIKANDAWE

OPERATIONS MANAGER



#### **OFFICE LOCATION**

Physical Address

Aquarius building

First floor room 7

Haile Selasie road

P. O. Box 260

Blantyre, Malawi

**Phone**: 0999 418 009/ 0881 721 387 /0212 888 788 288

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# THANK YOU